

NO SHOW POLICY

Your card will **not** be charged if you adhere to the no-show policy.

- All new and existing patients are required to have a credit card on file. Card information is securely stored with bank-grade encryption. A valid credit card must be provided even if paying with cash.
- Gift cards, pre-loaded credit cards, or disposable credit cards cannot be used as your credit card on file.
- A fee of \$100 will be charged to the credit card on file for adjustments or cancellations made without 24-hour notice.
- No charges will be applied to the credit card on file if 24-hour notice is provided for cancellations.
- If the credit card on file declines, the charge will be applied to your account. Failure to settle your balance may affect your ability to book future appointments, and delinquent accounts may be referred to a collection agency.
- A \$100 no-show fee may be assessed if you arrive more than 15 minutes late to your appointment or consultation.
- Efforts will be made to remind you of your appointment through automated and manual calls and texts; however, it remains your responsibility to attend your appointment regardless of receiving reminders.
- For appointments scheduled on weekends, failure to show up or cancel with less than 24-hour notice will result in a \$200 fee, and disqualification from booking weekend appointments in the future.
- Active members **may** be allowed up to two appointment violations without incurring charges on their card.

By signing this agreement, you acknowledge financial responsibility for no-show fees and understand that refunds will not be provided for missed appointments.

Patient Printed Name: _____

Patient Signature: _____

Date: _____